

A Free Monthly Newsletter From Your Friends At Ricky Ratchets Auto Repair

Always Drive With Care

Whether you're just going to the store or driving cross-country, safety behind the wheel is paramount. Avoid becoming a statistic by following these safe-driving tips:

- ✓ **Stop signs.** To ensure you come to a full stop and avoid an accident (or a ticket), spell the word S-T-O-P to yourself and feel the car rock backward before stepping on the gas again. Remember to look left, right, and straight ahead before proceeding.
- ✓ **Stopping time.** Always make sure you've got enough time to stop your car if the vehicle ahead of you slams on the brakes unexpectedly. To be safe, start counting when the car in front passes a stationary object. If you pass the object before reaching a count of four, you're too close. Slow down. At night, or when the weather is hazardous, increase the count to give yourself enough room.
- ✓ **Parked cars.** In the city, be careful when driving past a line of parked cars. Stay toward the center of the road in case someone opens a door without warning.
- ✓ **Armrests.** Don't use the armrest while driving. Your arms need to be free and ready to turn the wheel in case of an emergency.
- ✓ **Lights.** Check regularly to make sure they're clean and clear so oncoming drivers and pedestrians can see you in low visibility. If your car has a center-mounted brake light in the rear window, be sure that's clear when wiping off snow, ice, or mud. Switch your headlights on any time visibility may be even slightly impaired.
- ✓ **Steering wheel.** Keep your hands at the 10 o'clock and 2 o'clock positions while driving, or the 9 and 3 positions. This gives you maximum control over your steering.

Don't Dump Your Dollars At The Pump

Saving on gasoline helps the environment as well as your own personal bottom line. To minimize the amount of money you pay at the pump, follow these guidelines:

- **Maintain your car.** Have us service and maintain your vehicle regularly so it runs as efficiently as possible. You can help by keeping your tires properly inflated or stop by and we will do it for you. All these things can improve your car's performance and mileage.
- **Get a windshield shade.** Blocking the hot sun in the summer will keep your car's interior cooler and reduce your air conditioning needs.
- **Brake with care.** Try to avoid slamming on your brakes. Once in motion, a car doesn't burn as much gasoline as it needs to accelerate, so braking unnecessarily can waste gas when you need to accelerate again. Keep a safe distance between cars, and be alert for anything that might cause you to slow down so you can brake early.
- **Buy the right gas.** Check your owner's manual for the correct octane level. Filling the tank with a higher octane doesn't usually improve performance, and it generally costs more. If you need assistance with this, just stop by.

Do You Have A Question About Car Maintenance That You Want Answered?

We love to hear from all of our good friends and clients who enjoy reading our monthly newsletter. If you have a question about anything related to your vehicle, feel free to give us a

call at **(519)455-5351** or visit our website

www.rickyratchets.com



Remembrance Day Special - Lest We Forget



Take \$10.00 OFF Any Service Or Repair

Not Valid With Other Offers Or Minor Oil Change.

Offer Expires 11/30/2009 & Must Present Coupon

Thank You! Thank You! Thank You!

Special thanks go out to all of our clients and friends who graciously referred our shop to their friends and neighbors last month! Our business is built based on the positive comments and referrals from people just like you. We just couldn't do it without you.

**Doug White, Sheila Madsen, Bill Chute,
Bruce Elstone, Jason Fox**

Sharpen Your Mind To Learn Better

As we grow older, learning and remembering new information can grow more difficult.

But here are some tips to help you stay on top of the knowledge game and keep you learning as you age:

- Focus on concentrating. Distractions are the bane of any learning attempt. If you're attending a seminar or training session, sit near the instructor and maintain eye contact with him or her. Try not to fidget; simply relax into the session and let your focused attention do the job.
- Say it out loud. Read aloud the material you're trying to learn and repeat out loud the facts you want to retain. This way, both your eyes and your ears are delivering information to your brain
- Tame frustration. If you're getting frustrated over material you're trying to learn, remind yourself that getting emotional will only hamper your ability to retain information. If you have to, step back and take a break.

Spinal Cord Recovery In A Lovely Shade Of Blue?

Eating blue M&Ms won't save your life, but the compound that produces their distinctive blue color may decrease the severity of spinal cord injuries. Tests with mice at the University of Rochester Medical Center in New York found that injecting Brilliant Blue G intravenously into the spinal cord after trauma can block a chemical that causes irreversible damage to spread beyond the site of the original injury. The compound has to be administered within 15 minutes of the injury and has the side effect of turning the subject's skin a bright blue. Researchers will have to conduct more tests before determining whether it's safe to try on humans.

Are Cell Phones Dangerous? Watch For These Symptoms

Doctors are calling it "cubital tunnel syndrome," but it's more commonly known as "cell phone elbow," and experts say it's the second most common nerve compression syndrome in the upper extremities after carpal tunnel syndrome.

Symptoms include tingling, burning, aching, or numbness in the lower half of the arm (the ulnar forearm—the region between elbow and wrist facing away from the body when you bend the arm to touch your shoulder).

The symptoms usually arise after prolonged cell phone use. The easiest way to get rid of it? Switch your cell phone to the other hand, or use a hands-free set. You could also just hang up.

"Silences make the real conversations between friends. Not the saying but the never needing to say is what counts."

- Margaret Lee Runbeck

Don't Assume It's Easy As 1-2-3

A brand-new Little League baseball coach called a friend for advice. The friend, who had coached everything from soccer to track with his kids, told him, "I always started by numbering the bases."

The new coach was surprised. "What do you mean?"

The friend explained that the first year he coached Little League, he laid out the bases and had the kids line up. "To warm up, let's have everybody jog around the base path," he said. And the first four kids took off toward third.

"Ever since," he said, "I've numbered the bases and explained that you have to run them in order. You'd be amazed at the number of kids who go from first to third by cutting across the pitcher's mound."

The moral: Never assume people know what's obvious to you. Explain what they need to know.



Do You Want To Know How To Save Over \$565.00

On All Your Auto Repair?

Give Us A Call At (519) 455-5351

And Ask About Joining Our Car Care Club!



Congratulations To Our Client Of The Month!

Every month, we choose a very special client of the month. It's our way of acknowledging our great clients and saying thanks to those that support our business with referrals and repeat business.

This month's Client of the Month is

**Peter Wester –
For the most coupons collected!**

Murphy Was An Optimist

Here are some laws that seem to govern everything that could possibly go wrong in life:

- ❖ Any technical problem can be solved if you have enough time and money. Corollary: You never have enough time or money.
- ❖ When you ask your husband to pick up five items at the grocery store, and then you add one more as an afterthought, he will forget at least two of the first five.
- ❖ Food that starts out hard will soften when it gets stale. Food that starts out soft will harden when it gets stale.
- ❖ The candy bar you bought to eat on the way home from the store is always hidden at the bottom of the grocery bag.
- ❖ When you work late, no one will notice. When you leave work five minutes early, you will always meet your boss in the elevator.

Proofreading Is A Dying Art, Wouldn't You Say?

Cold Wave Linked to Temperatures
.....Who would have thought?

Red Tape Holds Up New Bridges
.. You mean there's something stronger than duct tape?

Man Struck By Lightning: Faces Battery Charge
.....He probably IS the battery charge!

Astronaut Takes Blame for Gas in Spacecraft
.....That's what he gets for eating those beans!

The material contained in this newsletter is for informational purposes only and is based upon sources believed to be reliable and authoritative; however, it has not been independently verified by us. This newsletter should not be construed as offering professional advice. For guidance on any specific matter, please consult a qualified professional.

Why We Love Children

A little boy got lost at the YMCA and found himself in the women's locker room. When he was spotted, the room burst into shrieks, with ladies grabbing towels and running for cover. The little boy watched in amazement and then asked, 'What's the matter, haven't you ever seen a little boy before?'



Do You Want To Win A \$25 Pizza Hut Gift Card?

Take the trivia challenge and you just might win!

Each month we'll give you a new trivia question. The first 10 people to call with the correct answer will be eligible to win. At the end of the month we'll draw one lucky name. That winner will receive a \$25 Pizza Hut Gift Card from us. Here is this month's trivia question: What position should your hands be at while driving?

(Hint: the answer is somewhere in this newsletter)

- A) 10 o'clock and 2 o'clock C) 12 o'clock and 5 o'clock
B) 11 o'clock and 4 o'clock D) 9 o'clock and 2 o'clock

Call right now with your answer!

The answer to last month's trivia challenge was, "What is the abbreviation for 'electroencephalogram'? C) EKG." Congratulations to last month's lucky winner

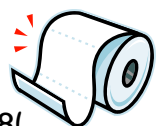
Stephanie Schelhaas

Thanks For The Kind Words

If I had to sum my experience up in one word it would have to be WOW!! In the short period of time since being with you, I imagine I have told 10 or more people about the service you offer here at Ricky Ratchets and I will continue to do so from this point on. I am just floored! You folks really do care about your customers, their safety, and have shown me that you really know how to treat a customer!!

- Bill Johnson, London

Jake's Jokes: (from a funny young man who loves to laugh)



Q: Why is it dangerous to do math in the jungle? **A:** If you add 4 and 4, you get 8!

Q: How do trees get on the internet? **A:** They log in.

Q: What do you call a teacher who doesn't fart in public? **A:** A private tooter!

Q: Why did the toilet paper roll down the hill? **A:** To get to the bottom!

Customer Corner

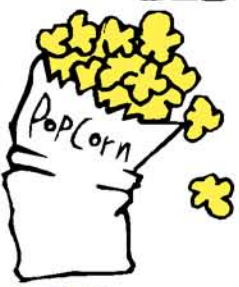
November 
Remembrance Day

No Pie In The Sky!



Jim Henderson

Jim Henderson enjoys popcorn and a "movie" in the office recently.



All of the Ricky Ratchets employees enjoy a fresh, homemade pumpkin pie for Thanksgiving - compliments of Rick & Linda - but with the help of "The Pie Lady" Suzanne Jessberger! Need a good pie? Give Suzanne a call at **519-659-8196**.



Andrew

Andrew stands beside his cool new Jeep - a real head turner!

The Bus Is Coming Earlier This Year!

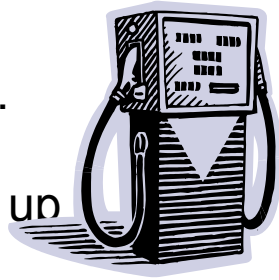


**Nov 6 - Dec 4th, 2009
See Insert For Details**

Maggie from the Salvation Army has let us know that the registration and distribution dates have been moved up this year - so the bus is coming early! Get ready! Set! Go!

Save lots of this...

every time you fill up



and lots of this

with...



ALL-IN-ONE

The Ultimate Fuel Saver Half Day Package!

**RECOMMENDED
BY PROS**

✓ **Fuel Injection Cleaning & Conditioner**

(Saves on Gas every day)

Reg. \$139.95

✓ **Replace Air Filter**

excludes specialty and K& N filters *

(Saves on Gas every day)

Reg. up to \$38.00 –

✓ **Rotate tires** (includes check pressure)

(Saves on Gas every day)

Reg. \$33.38

✓ **Fuel Saver Oil Change** (includes filter & lube)

(Saves on Gas every day)

Reg. \$24.95

You Get Everything For Only \$179.84

That's a Savings Of \$56.44

Plus you'll keep saving this

Each time you buy gas!



Min. 3 Hour

Service *

Only until November 27

Exclusively From:

Ricky Ratchets Auto Repair

Call Now For Your Appointment 519-455-5351

The Bus Is Coming!



What Bet Will Rick Lose This Year?

Please Give Generously

RICKY RATCHETS IS ONCE AGAIN SUPPORTING THE SALVATION ARMY FOR THEIR UPCOMING CHRISTMAS HAMPER PROGRAM!

FOR THE LAST 5 YEARS WE HAVE FILLED OUR BUS WITH NEW TOYS, NEW CLOTHING AND FOOD FOR NEEDY FAMILIES IN OUR OWN COMMUNITY! AS A THANK YOU TO OUR GENEROUS SUPPORTERS, WE ARE OFFERING A **FREE OIL CHANGE COUPON** TO GIVE OR KEEP WITH YOUR MINIMUM DONATION OF A NEW TOY, NEW CLOTHING OR A BAG OF NON-PERISHABLE FOOD FOR THE CHRISTMAS HAMPER PROGRAM! THIS YEAR WE ARE HAPPY TO HAVE THE SUPPORT OF THE **LONDON FIRE DEPARTMENT VEHICLE EXTRICATION TEAM, CLARKE**

ROAD SECONDARY SCHOOL AND THE LONDON JR. KNIGHTS.

STAY TUNED FOR MORE ANNOUNCEMENTS AND EVENTS IN DECEMBER!

**DONATIONS MAY BE DROPPED OFF AT
RICKY RATCHETS AUTO REPAIR
140 CLARKE RD., LONDON N5W 5E1**



Does your organiza want to help?
For More Information Please call Linda at



519-455-5351